



2024/002/R

**Veterans' Entitlements (electronic lodgment approval) Instrument 2024**

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I, Natasha Cole, First Assistant Secretary, Client Benefits Division, Department of Veterans' Affairs, make this instrument under section 5T of the *Veterans' Entitlements Act 1986* (the *Act*).

Natasha Cole

Dated 14 August 2024

Delegate of the Repatriation Commission

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**1 Name**

This instrument is the *Veterans' Entitlements (electronic lodgment approval) Instrument 2024*.

**2 Commencement**

This instrument commences on the day after it is signed.

**3 Repeal**

*Veterans' Entitlements (Electronic Lodgement Approval) Instrument 2018* (Instrument 2018 No.R6) is repealed.

**4 Electronic lodgment**

A claim, application, request or other document made for a provision of the Act mentioned in Schedule 1 is approved for electronic lodgement.

**5 Approved manner of electronic transmission**

For subsection 5T(3) of the Act, a document may be transmitted by:

- (a) lodging it on the Department's internet site; or
- (b) emailing it to the Department.

**6 Approved electronic addresses**

For subsection 5T(3) of the Act, a document may be transmitted electronically:

- (a) to lodge it on the Department's internet site—at <https://www.dva.gov.au>; or
- (b) to lodge a document mentioned in items 1 to 38 of Schedule 1 (other than item 28) by email—to:
  - (i) [income.support.new.claims@dva.gov.au](mailto:income.support.new.claims@dva.gov.au); or
  - (ii) [compensation.claims@dva.gov.au](mailto:compensation.claims@dva.gov.au); or
  - (iii) [generalenquiries@dva.gov.au](mailto:generalenquiries@dva.gov.au); or
- (c) to lodge a document mentioned in item 28 of Schedule 1 by email—to [nonliabilityhealthcare@dva.gov.au](mailto:nonliabilityhealthcare@dva.gov.au); or
- (d) to lodge a document mentioned in item 43 or 44 of Schedule 1—to [appeals@dva.gov.au](mailto:appeals@dva.gov.au).

*Note* Material required to be lodged in support of a claim, application, request or other document may be lodged in the same manner as the document itself—see the Act, s. 5T(8).

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## Schedule 1 Approved documents

(s. 6)

Item	Document	Provision
1	Application	Section 13AC
2	Claim	Section 14
3	Claim	Section 15
4	Application or request	Section 31
5	Any document	Part II, Division 7
6	Claim or other document	Division 2 of Part III
7	Any document	Part III, Division 3, Subdivision B
8	Any document	Part III, Division 4, Subdivision B
9	Any document	Part III, Division 5, Subdivision B
10	Any document	Part IIIA, Division 2
11	Any document	Part IIIAB, Division 3
12	Claim	Part IIIAB, Division 7
13	Claim	Part IIIAB, Division 11A
14	Any document	Part IIIAB, Division 12
15	Any document	Part IIIB, Division 11, Subdivisions B and E
16	Any document	Part IIIB, Division 13
17	Any document	Part IIIB, Division 16
18	Any document	Part IIB, Division 17
19	Any document	Part IIIC, Division 4
20	Any document	Part IIIC, Division 5
21	Any document	Section 63M
22	Document	Section 63P
23	Request	Section 64B
24	Notice	Section 64H
25	Any document	Part IV
26	Any document	Part IVA, Division 3
27	Request	Part IVA, Divisions 6 and 7
28	Any document	Section 85
29	Any document	Part VA, Division 4
30	Any document	Part VA, Division 7
31	Application	Section 111
32	Request	Section 115
33	Application	Section 115E
34	Document	Section 115N
35	Application	Section 116B
36	Application	Section 116CB

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<b>Item</b>	<b>Document</b>	<b>Provision</b>
37	Request	Section 116D
38	Document	Section 118AAB
39	Claim or other document	Part VIIC
40	Request or other document	Section 122
41	Document	Section 127
42	Any document	Section 128
43	Any document	Section 132
44	Application or request	Section 136
45	Application or other document	Section 170A
46	Application or other document	Section 170B