



Repatriation Commission

Military Rehabilitation and Compensation Commission

MyService (Electronic Lodgement and Claims Approval) Instrument 2017

Instrument 2017 No. R8/MRCC8

The Military Rehabilitation and Compensation Commission, pursuant to subsection 323(3) and subparagraph 319(2)(c)(ii) of the *Military Rehabilitation and Compensation Act 2004* (MRCA):

1. approves, for claims under subsection 319(1) of the MRCA, the manner of electronic lodgement known as the “My Service Online Claim Lodgement System” (MyService System) described in Schedule 1;
2. approves, for claims under subsection 319(1) of the MRCA transmitted electronically in the manner set out in Schedule 1, the electronic address listed in Schedule 2 or such other electronic address as may from time to time be in place or approved by the Commission or delegate for the MyService System;
3. approves, for claims under subsection 319(1) of MRCA lodged electronically in the manner set out in Schedule 1, the form and content of claims described in Schedule 3;
4. notes that this instrument is in addition to, and does not replace, any current instrument of electronic lodgement approval, or form and content approval that applies to claims under subsection 319(1) of the MRCA and is intended as an alternative method of “electronic lodgement” and “form and content” approval for such claims.

The Repatriation Commission, pursuant to paragraphs 14(3)(a) and 15(3)(a) and subsection 5T(3) of the *Veterans’ Entitlements Act 1986* (VEA):

1. approves, for the claims listed in Schedule 4 (VEA MyService claims), the manner of electronic lodgement described in the “My Service Online Claim Lodgement System” (MyService System) in Schedule 1;
2. approves, for VEA MyService claims transmitted electronically in the manner set out in Schedule 1, the electronic address listed in Schedule 2 or such other electronic address as may from time to time be in place or approved by the Commission or delegate for the MyService System;

- 3. approves, for VEA MyService claims lodged electronically in the manner set out in Schedule 1, the form and content of claims described in Schedule 3;
- 4. notes that this instrument is in addition to, and does not replace, any current instrument of electronic lodgement approval, or form and content approval that applies to VEA MyService claims and is intended as an alternative method of "electronic lodgement" and "form and content" approval for such claims.

This instrument commences, or is taken to have commenced, on 1 April 2017.

Dated this 2nd day of March 2017.

The Seal of the Repatriation Commission was affixed hereto in the presence of:))))

Simon Lewis *Craig Orme* *MA Kelly*

SIMON LEWIS CRAIG ORME MAJOR GENERAL MARK KELLY
PRESIDENT DSC AM CSC AO DSC
DEPUTY PRESIDENT COMMISSION


The Seal of the Military Rehabilitation and Compensation Commission was affixed hereto in the presence of:))))

Simon Lewis *Craig Orme* *MA Kelly*

SIMON LEWIS CRAIG ORME MAJOR GENERAL MARK KELLY
CHAIR DSC AM CSC AO DSC
MEMBER MEMBER

B. Wohl

REAR ADMIRAL BRETT WOLSKI
AM
MEMBER



SCHEDULE 1

The MyService System

The online system known as “MyService” approved and funded by the Department of Veteran’s Affairs and consisting of client online registration, integration of profiling data, and client input in response to system-generated personalised questions designed for the purpose of assessing eligibility for entitlements under Veterans’ Affairs Law and related services.

SCHEDULE 2

Electronic Address for the MyService System

- The uniform resource locator (URL) – <http://www.dva.gov.au/MyService>

SCHEDULE 3

Form and Content for Claims lodged via the MyService System

A claim is taken to be in the approved form for the purposes of the MyService System if the client has completed all required online data fields generated by the system in respect of his or her claim for cover under the system.

SCHEDULE 4

VEA MyService claims

This instrument applies, in respect of claims under the VEA, to:

- claims under subsection 14(1) and subsection 15(1) of the VEA (pension claims), and
- claims under the *Veterans’ Entitlements (Extension of Non-Liability Health Care for Mental Health Treatment) Determination 2016* (NLHC mental health treatment claims).