



Military Rehabilitation and Compensation Commission

## **MyService (DRCA Electronic Lodgement and Claims Approval) Instrument 2017**

Instrument 2017 No. MRCC48

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I, MARK HARRIGAN, delegate of the Military Rehabilitation and Compensation Commission, pursuant to section 54 of the *Safety, Rehabilitation and Compensation (Defence-related Claims) Act 1988* (DRCA):

1. approve, for claims for compensation under Part II of DRCA, the manner of electronic lodgement known as the “My Service Online Claim Lodgement System” (MyService System) described in Schedule 1;
2. approve, for claims for compensation under Part II of DRCA transmitted electronically in the manner set out in Schedule 1, the electronic address listed in Schedule 2 or such other electronic address as may from time to time be in place or approved by the Military Rehabilitation and Compensation Commission or delegate for the MyService System;
3. approve, for claims for compensation under Part II of DRCA lodged electronically in the manner set out in Schedule 1, the form of claims described in Schedule 3; and
4. note that this instrument is in addition to, and does not replace, any other approved forms for claims made under DRCA.

This instrument commences, or is taken to have commenced, on 31 October 2017.

Dated this 3rd day of NOVEMBER 2017.

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MARK HARRIGAN

## **SCHEDULE 1**

### **The MyService System**

The online system known as “MyService” approved and funded by the Department of Veterans’ Affairs and consisting of client online registration, integration of profiling data, and client input in response to system-generated personalised questions designed for the purpose of assessing eligibility for entitlements under Veterans’ Affairs Law and related services.

## **SCHEDULE 2**

### **Electronic Address for the MyService System**

- The uniform resource locator (URL) – <http://www.dva.gov.au/MyService>

## **SCHEDULE 3**

### **Approved form for DRCA claims lodged via the MyService System**

A claim is taken to be in the approved form for the purposes of the MyService System if the client has completed all required online data fields generated by the system in respect of his or her claim for cover under the system.